

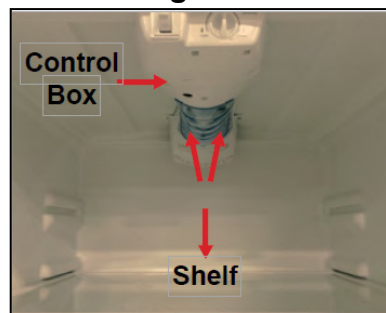
RF1504
 02.01.16

**Leaking from Control Box in Top Freezer Refrigerators
 with Serial Number Beginning with BA**
BRAND Frigidaire, Crosley

MODEL				
FFHI1831QE	FFTR1821QS	FGHI1864QP	LGTR1844QF	
FFHI1831QP	FFTR1821QW	FGHT1846QE	LGTR1844QP	
FFHI1831QS	FFTR1831QE	FGHT1846QF	NFTR18X4QB	
FFHT1814QB	FFTR1831QP	FGHT1846QP	NFTR18X4QS	
FFHT1814QW	FFTR1831QS	FGTR1845QE	NFTR18X4QW	
FFHT1821QB	FFTR18D2QB	FGTR1845QF	WWTR1811QW	
FFHT1821QS	FFTR18D2QS	FGTR1845QP	WWTR1821QW	
FFHT1821QW	FFTR18D2QW	FPHT18D3RS	CRT181QW	
FFHT1831QE	FFTR18D2RB	FPTR18D3RS	CRT182HQB	
FFHT1831QM	FFTR18D2RS	FTMD18P4RW	CRT182HQP	
FFHT1831QP	FFTR18D2RW	LFHT1831QE	CRT182IQB	
FFHT1831QQ	FFTR18G2QS	LFHT1831QF	CRT182IQW	
FFHT1831QS	FFTR18G2QW	LFHT1831QP	CRT182QB	
FFTR1814QB	FFTR18G2RS	LGHT1846QE	CRT182QW	
FFTR1814QS	FFTR18G2RW	LGHT1846QF	CRT186QB	
FFTR1814QW	FGHI1864QE	LGHT1846QP	CRT186QS	
FFTR1821QB	FGHI1864QF	LGTR1844QE	CRT186QW	
FFTR1821QM				

SERIAL # BA437xxxxx to BA536xxxxx

CONDITION Condensation dripping from Air Diffuser causes water on the shelf or inside the Fresh Food Compartment. Defrost water migrates into the Air Diffuser during the Defrost Cycle. See [Figure 1](#) and [Figure 2](#).

Figure 1

Figure 2


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SOLUTION

Remove the Control Box and seal the seam between the Air Diffuser and the Drain Cup using the foil tape (**5303918733**), and install the new Drain Ferrule (**A04520001**).



Original Ferrule

New Ferrule A04520001

NOTE

Both the foil tape (**5303918733**) and Drain Ferrule (**A04520001**) are **REQUIRED**.

To seal the seam between the Air Diffuser and Drain Cup:

1. Disconnect power to the refrigerator by unplugging the power cord from the wall receptacle.
2. Remove the screw that secures either style control box as marked in **Figure 3**.
3. Remove the Control Box by pulling forward.
4. Unplug the quick disconnect plug for the wiring.
5. Once the Control Box is removed, use foil tape to cover the seam. Bend foil tape over the edge into the Drain Cup. See **Figure 4**.
6. Reinstall the Control Box.

Figure 3

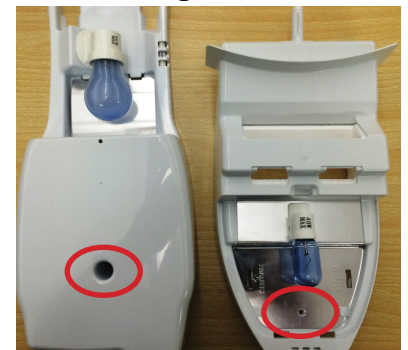
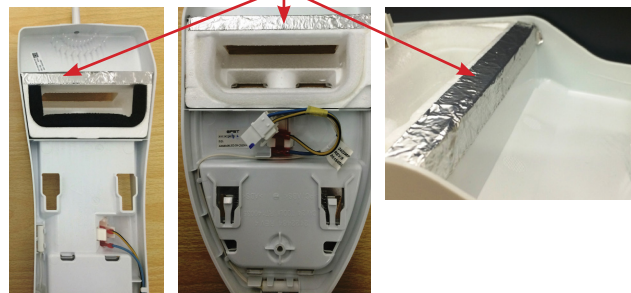
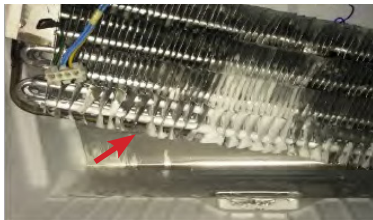


Figure 4



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02.01.16**Leaking from Control Box in Top Freezer Refrigerators
with Serial Number Beginning with BA****SOLUTION CONT'D****To install the new Drain Ferrule in the Freezer Compartment :**

1. Disconnect and remove Ice Maker, if present.
2. Remove the screws securing the Evaporator cover, then disconnect the wiring harness and remove the Evaporator cover.
3. Lift Evaporator to gain access and remove the Drain Trough. See [Figure 5](#) and [Figure 6](#).

Figure 5**Lift Evaporator****Figure 6****Remove Trough****Figure 7****Remove Drain Ferrule**

4. Remove Drain Ferrule by lifting up and out. See [Figure 7](#).
5. Install the new Drain Ferrule and reassemble.
6. Reconnect power to the refrigerator by plugging in the power cord to the wall receptacle.

CLAIM FILING

This is NOT a policy service flash. Any claims related to the condition described above will ONLY be covered during the warranty time period.